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Gulf International Services Investor Relations Presentation 30 September 2021

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GENERAL NOTES

Gulf International Services Q.P.S.C.'s accounting year follows the calendar year. No adjustment has been made for leap years. Values expressed in US \$'s have been translated at the rate of US \$1 = QR3.64.

DEFINITIONS

Cash Realisation Ratio: Cash Flow From Operations / Net Profit x 100 • Debt to Equity: (Current Debt + Long-Term Debt) / Equity x 100 • Dividend Yield: Cash Dividend / Market Capitalisation x 100 • EBITDA: Earnings Before Interest, Tax, Depreciation and Amortisation calculated as [Net Profit + Interest Expense + Depreciation + Amortisation] • Energy (Insurance): Refers to the Energy, Plant and Construction, Marine, Fire and Other lines of business • EPS: Earnings per Share [Net Profit / Number of Ordinary Shares outstanding at the year end] • Free Cash Flow: Cash Flow From Operations - Total CAPEX • IBNR: Incurred But Not Reported (Refers to claims incurred but not yet reported at the statement of financial position date) • Interest Cover: (Earnings before Interest Expense + Tax) / Interest Expense • Net Debt: Current Debt + Long-Term Debt - Cash & Bank Balances • Payout Ratio: Total Cash Dividend / Net Profit x 100 • P/E: Price to Earnings multiple [Closing market capitalisation / Net Profit] • ROA: Return On Assets [EBITDA/ Total Assets x 100] • ROCE: Return On Capital Employed [Net Profit before Interest & Tax / (Total Assets - Current Liabilities) x 100] • ROE: Return On Equity [Net Profit / Shareholders' Equity x 100] • Utilisation (Rigs): Number of days under contract / (Number of days available - Days under maintenance) x 100

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About GIS

About GIS

- Gulf International Services Q.P.S.C. was incorporated as a Qatari joint stock company on February 12, 2008.
- The authorized share capital is QR 2 billion with an issued share capital consisting of 1.85 Billion ordinary shares and 1 special share, with 49% of the market capitalization as a foreign ownership limit, and a maximum shareholding size for general shareholders of 2.0% of the issued share capital.

- QatarEnergy provides most of the head office functions for Gulf International Services through a comprehensive service-level agreement.
- The operations of the subsidiaries remain independently managed by their respective Boards of Directors and senior management teams.

Group Structure

- Through group companies, Gulf International Services operates in four distinct segments
 insurance and reinsurance, drilling, helicopter transportation and catering services.
- QatarEnergy owns 10% of GIS shares, and General Retirement and Social Insurance Authority owns ~22.2%.



• All of the subsidiaries are 100% owned by GIS.

Board of Directors

The Board of Directors of the group consists of:



Competitive Advantages



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Results at a glance (2013-2020)

Results at a Glance (2013-2020)



Net profit (QR million) 1,410 689 689 67 85 44 -98 -98 -319 2013 2014 2015 2016 2017 2018 2019 2020

Revenue peaked in 2015 with overall trajectory remained in line with cyclical movements in crude oil prices
Net profit dropped after the peak in 2014, due to overall movements in revenue and increase in financing costs
Total Assets significantly increased in 2014 due to acquisition of 30% stake in GDI and afterwards remained fairly stable
Total Debt significantly increased in 2014 due to new financing obtained in relation to acquisition of the remaining stake in GDI, as well as, acquisition of new drilling assets.





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Results at a glance (For the nine-month period ended 30 September 2021)

Results at a Glance

For the nine-month period ended 30 September 2021



Q2-21

Q2-21

EBITDA (QR million)

<u>9M-21 vs 9M-20:</u> Revenue decreased by 1% on last year. Revenue growth from insurance and aviation segments was entirely offset by revenue reduction from drilling and catering segments.

<u>Q3-21 vs Q2-21:</u> Revenue increased by 12% in Q3-21, mainly on account of growth in revenue from aviation, insurance and drilling segments, offset by decline in revenue from catering segment.

<u>9M-21 vs 9M-20:</u> Profitability declined mainly due to the overall decline in revenues, partially offset by savings in general & admin. expenses, finance costs and positive movements on account of unrealized gains on revaluation of investment securities.

<u>Q3-21 vs Q2-21</u>: Profitability significantly improved versus Q2-21, mainly due to growth in profitability across aviation, insurance and drilling segments on account of healthier growth in revenue for the segments.

+30% 9M-21 vs 9M-20: EBITDA declined compared to last year mainly due to reduced revenue and higher direct costs. Q3-21 vs Q2-21: EBITDA improved due to overall growth in Group revenue with better gross margins.

Q3-21

Q3-21

9M-21

9M-21

-14%

9M-20

484

9M-20

Results at a Glance

For the nine-month period ended 30 September 2021

Cash Balance (including Short-



9M-21

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9M-20

Cash balance marginally improved compared to last year-end, mainly due to the proceeds received from sale of investments and collection of receivable balances within the insurance segment.

Total debt marginally declined by 2% compared to last year-end.

Rig utilization remained the same compared to last year.

Net Profit

For the nine-month period ended 30 September 2021



Decline in revenue and increased direct cost led to an overall decline in profitability, partially offset by savings on account of general & administrative expenses and finance cost, coupled with unrealized gain on financial assets.

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Segmental Details

Segmental Details

- Gulf Drilling International (GDI) incorporated in 2004 as a joint venture between QatarEnergy (60%) and Japan Drilling Company (40%).
- In 2014, GIS acquired the remaining stake of GDI, resulting in GDI becoming a wholly owned subsidiary of GIS.
- GDI is a world class drilling company and a market leader in Qatar that focuses on providing safe, efficient & cost effective drilling, Liftboat and Jack-up Accommodation services.
- GDI Assets consist of:
 - 7 offshore rigs.
 - 8 onshore rigs
 - 1 Accommodation- Jackup
 - 2 liftboats



GDI in joint venture with Seadrill Limited, has formed 'Gulf Drill JV' with a 50% stake, with an objective to support the execution of the drilling contracts which have been awarded to GDI in relation to the North Field Expansion project. The contract cover provision of premium jack-up rigs, which is planned to commence operations in various phases in 2020 & 2021.

Segmental Details For the nine-month period ended 30 September 2021

- <u>9M-21 vs 9M-20</u>: revenue down by 1%, mainly due to rig suspension within onshore fleet and rig day-rate reduction within offshore fleet, since previous year until Q2-21.
- <u>Q3-21 vs Q2-21</u>: Q3-21 revenue improved mainly due to deployment of two onshore rigs and better rig day-rates for the offshore fleet.

- <u>9M-21 vs 9M-20</u>: Increase in net loss was primarily linked to drop in revenue, partially offset by lower finance costs.
- <u>Q3-21 vs Q2-21</u>: Overall growth in segmental revenue for Q3-21 translated into better bottom-line performance for the segment versus Q2-21.

Drilling Segment

Revenue

QR million





Segmental Details For the nine-month period ended 30 September 2021



• Rig utilization remained the same compared to last year.

• Offshore operations continue to contribute significantly to the segment's overall topline.

Segmental Details

- Gulf Helicopter Company (GHC) is one of the leading commercial aviation service provider. With global footprints extending from Europe, Africa, Middle East, and South Asia with a fleet of 59 aircrafts;
- GHC has 3 Direct subsidiaries:
 - Al Maha Aviation Company: 100% ownership.
 - Redstar Havacilik Hizmetleri A.S. In Turkey: 100% ownership
 - United Helicharters Pvt Ltd (90%), India

- GHC has also investment in joint ventures in the following countries:
 - Gulf Med Aviation Services Ltd (49%), Malta
 - Air Ocean Maroc (49%), Morocco





Segmental Details For the nine-month period ended 30 September 2021

- <u>9M-21 vs 9M-20</u>: The increase was mainly attributed to higher flying hours, coupled with growth in revenue noted across all the operations.
- <u>Q3-21 vs Q2-21</u>: Segment revenue for Q3-21 versus Q2-21 increased by 10%, mainly due to improved flying activity coupled with better results from Turkish subsidiary.

- <u>9M-21 vs 9M-20</u>: Profitability improvement was mainly supported by overall growth in segmental revenues.
 - <u>Q3-21 vs Q2-21:</u> Q3-21 profitability improved by 2%, in line with positive revenue growth.

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Aviation Segment



Net profit / (loss) (before taxes) QR million



Note: 2020 segment profits have been reported before impact of income taxes and one-off non-

cash capital gain of QR 268 million recognized during Q2-20

Segmental Details For the nine-month period ended 30 September 2021



Revenue Mix QAR 490m QAR 528m MRO 9% MRO 11% International 34% International 33% Qatar 57% Qatar 56% YTD 2020 YTD 2021

• Aviation segment continue to witness improved performance with better flying activity within both domestic and international operations on account of ease of restrictions.

• Qatar Operations continue to remain a key contributor to the overall segment revenue.

Actual Flying hours

Segmental Details

- Alkoot insurance, incorporated in 2003, is mainly engaged in business of medical and general insurance and reinsurance activities, except for vehicle insurance & individual insurance against risk of death and accidents.
- In 2008, QatarEnergy transferred the ownership of Al-Koot to GIS. The company has changed its operations, from a captive insurer to a fully commercial insurance and re-insurance company in 2016.
- The company has a large client base within both the medical and energy segments, and is one of the largest insurance providers in Qatar.



Insurance Segment

Segmental Details For the nine-month period ended 30 September 2021

- <u>9M-21 vs 9M-20</u>: Growth in revenue was mainly due to higher premiums from general insurance segment, offset by decline in premiums from the medical line of business.
- <u>Q3-21 vs Q2-21</u>: Segment revenue for Q3-21 increased by 17%, mainly due to policy renewal within general insurance line of business.

- <u>9M-21 vs 9M-20</u>: Strong growth in net earnings was mainly due to recovery in investment portfolio on the back of rebound in capital markets, partially off-set by higher claims incurred during 9M-21.
- <u>Q3-21 vs Q2-21</u>: Q3-21 profitability improved, mainly on account of revenue growth, offset by higher claims and reinsurance cost.

Insurance Segment





Segmental Details For the nine-month period ended 30 September 2021

 Actual claims up on last year, mainly due to increase in medical insurance claims, driven by ease of restrictions enabling more visits to hospitals and doctors' consultations.

 Unrealized income on revaluation of investment securities significantly up on 2020, as a result significant recovery in capital markets.

 Medical insurance leads the overall contribution to the segment's revenue mix.



Segmental Details

Catering Segment

- Amwaj Catering Services Company, incorporated in 2006 as a wholly-owned subsidiary of QatarEnergy
- Amwaj was subsequently acquired by GIS in 2012.
- Amwaj Provides diverse services which include:
 - Business & Industrial catering
 - Corporate Hospitality & VIP dining
 - Cleaning & Janitorial Services
 - Camp Management
 - Pest Control
 - Office & Manpower Services



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Segmental Details

For the nine-month period ended 30 September 2021

- <u>9M-21 vs 9M-20</u>: a decline of 19% in segmental revenue, was mainly due to ongoing COVID-19 related restrictions resulted in lower number of meals being served across majority of catering locations, coupled with a loss of some contracts.
- <u>Q3-21 vs Q2-21</u>: Segment revenue for Q3-21 marginally declined by 1% due to loss of a catering contract during the current quarter.

- <u>9M-21 vs 9M-20</u>: Net loss increased mainly due to lowered margins and declining revenues.
- <u>Q3-21 vs Q2-21:</u> Segment profitability remained negative on account of depressed margins.

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Catering Segment



Net loss (before income taxes) QR million



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Segmental Details

For the nine-month period ended 30 September 2021

Revenue mix

 Catering and manpower businesses continue to remain key contributors to the segment's revenues.



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Governance Structure

Governance Structure

Board Structure

- GIS Board of Directors consists of seven (7) Directors, three (3) Directors of whom were appointed by the Special Shareholder, which is QatarEnergy, and four (4) Directors were elected with effect from 10/03/2021.
- QatarEnergy appoints only qualified and eligible Board Directors who are sufficiently experienced to perform their duties effectively in the best interest of the Company and dedicated to achieving its goals and objectives.

Board Committees

 The Board of Directors established Board Committees and Special Committees to carry out specific tasks. The Board remains liable for all the powers and authorities so delegated. Currently, Board Committees are (i) Audit Committee (ii) Nomination and Remuneration Committee, and (iii) Steering Committee

Governance and Compliance

- GIS is firmly committed to implementing the principles of good governance set out in the Governance Code for Companies Listed on the Main Market issued by Qatar Financial Markets Authority (QFMA), that are consistent with the provisions of the Company's AoA.
- The Board of Directors always ensures that an organizational framework, that is consistent with the legal and institutional framework of the listed companies, is in place at the Company level. This is achieved through a process of reviewing and updating governance implementation whenever required.

Authorities

• No one person in the Company has unfettered powers of decision. Decision-making process is always done in accordance with the Company's Manual of Authorities and the relevant regulations.

Governance Structure

Remuneration

- Board of Directors
 - The Company has developed a periodically revisited remuneration policy for Board members. The policy has fixed component for Board membership and attending meetings and performance-related variable component. The proposed remuneration of Board members shall be presented to the General Assembly for approval.

Executive Management

 All financial, administrative and head office services are provided by resources from QatarEnergy under a service-level agreement

Shareholders rights

 The Company's Articles of Associations provide for the rights of shareholders, particularly the rights to receive dividends, attend the General Assembly and participate in its deliberations and vote on decisions, tag along rights as well as the right to access information and request it with no harm to the Company's interests.

Disclosure and Transparency

• The Board ensures that all disclosures are made in accordance with the requirements set by regulatory authorities, and that accurate, complete and non-misleading information is provided to all shareholders in an equitable manner.

Company's control system

- The Company adopted an internal control system that consists of policies and operating procedures for risk management, internal and external audit, monitoring Company's compliance with the relevant regulations. Clear lines of self-control, responsibility and accountability throughout the Company are therefore set.
- The internal control framework is overseen by the senior Executive Management, the Audit Committee and the Board of Directors.



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